

OVERVIEW

Many times companies have large projects or implementations that require expert technical resources to meet deadlines, and to effectively complete a Fortinet product implementation with minimal issues. Fortinet Professional services are designed to ensure timely and expert delivery of individual customer projects and may be engaged at any time throughout the project lifecycle.

Fortinet professional services consultants are hired on a daily basis according to a predefined schedule and a statement of work defining clear deliverables, which is developed and agreed between Fortinet and the customer prior to commencement of the consulting engagement. Experienced Fortinet consultants will work directly with the customer to ensure the efficient execution of the project according to the statement of work agreement.



KEY SOLUTION FEATURES

Experienced Consultants

Highly skilled Fortinet Engineering resources that can solve difficult technical issues and deploy complex architectural designs and implementations

Direct and fast interface into Fortinet

Professional service consultants have direct access to Fortinet developers and support resources to ensure a complete, precise and timely solution and a successful service engagement

Professional Services Toolbox

Consultants come with access to a living toolbox of scripts, architectures, and configurations of proven designs and implementations for Fortinet based solutions

Communications and Reporting

Professional services consultants will provide an initial statement of work for engagements as well as providing regular reports throughout the project phases

PROFESSIONAL SERVICES CONSULTANTS

Professional services consultants are highly knowledgeable across the broad arena of networking and data communications, with special emphasis on all aspects of security technologies including competitive hardware, and most common network hardware. They not only have expert engineering skills in the deployment of Fortinet products, they also have excellent network management and analysis experience utilizing industry standard tools in addition to the Fortinet FortiManager and FortiAnalyzer centralized management, logging, and reporting platforms.

Professional services consultants will help in the design of Fortinet technology deployments of all types which includes FortiManager, FortiGate, FortiAnalyzer, FortiMail, and FortiClient products. The team is composed of consultants both in the field and at regional headquarters where access to a comprehensive lab and demonstration center provides an invaluable staging and validation environment. In cases where on-site testing of a Fortinet deployment architecture is not possible professional services consultants have the option of pre-staging designs for verification at Fortinets labs, ensuring a proven production deployment is achieved.



OVERVIEW

TURN-KEY SOLUTIONS



Planning & Coordination

Engineering and support resources are fast tracked by the professional services group. A Fortinet professional services consultant ensures effective communication and coordination of resources for actions needed with the Fortinet support staff.

Project Management



Fortinet professional services consultants will coordinate activities and time for engagement with you directly or your preferred technical resource to ensure project continuity and overall delivery of the service.

Fortinet professional services consultants utilize sophisticated tools that include the following:

- Network analysis tools
- Attack simulation software (such as Blade, Nessus, etc.)
- Fortinet regional and portable labs include hardware to simulate the most common architectures



Tools & Solutions

Communications & Reporting



Fortinet professional services consultants will provide a weekly status report on activities to the customer. If the engagement is shorter than one week, daily reports are provided. In addition to the written reports, consultants will provide status information to any additional Fortinet resources that may be called on to assist with the professional services engagement.



SUMMARY

Fortinet Professional Services provides:

- Expert engineering knowledge on all Fortinet products.
- Best Practice implementations
- Network Audit and health checks of Fortinet deployed equipment
- Access to a toolbox of proven architectures, configurations, scripts, simulation tools, and Fortinet's corporate lab
- System migration and architecture designs
- Troubleshooting of issues and identification of solutions

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